

National Survivor User Network Annual General Meeting

03 December 2025 15:30, Online

Draft Business Minutes

Present

Trustees:

Alisdair Cameron (Chair), Micha Frazer-Caroll

Staff:

Staff: Mandy Crandale (CEO), Ruairi White (Deputy CEO), Amy Wells (Head of Communications and Membership), Louise Alexander (Director of Finance), Courtney Buckler (Head of Policy and Campaigns), Kieran Lewis (Policy Manager), Azania McFarlane (Capacity Building Manager)

1. Welcome

Alisdair welcomed everyone and explained the procedure for the meeting. Alisdair also noted that this AGM reflects on years 23-24 and 24-25.

Prior to the meeting, all members, if they were unable to attend the meeting, were invited to submit a voting form to record their votes on the following resolutions, or to appoint a proxy to vote on their behalf. 10 voting forms were returned and the votes are included in the total number of votes recorded in the minutes.

2. Apologies

Apologies for absence were received from: Tasha Suratwala (Trustee), Aqsa Suleman (Trustee), Gabs Johnson (staff member).

3. Trustee update

Alisdair told the meeting that Tasha Suratwala is stepping down from the Board, as of today's date. Alisdair thanked them for their work and support throughout their period of office.

4. Approval of the minutes of the 2024 AGM

Ordinary resolution: that the minutes of the 2024 meeting be approved.

Votes: 21. Yes: 21, No: 0, Abstain: 0

The minutes of the AGM held on 23 July 2024 were approved as an accurate record of the meeting.

5. Re-appointment of Independent Examiners

Ordinary Resolution: that Menzies (previously named Beever & Struthers) be re-appointed as NSUN's Independent Examiners for the coming year.

Votes: 24. Yes: 24, No: 0, Abstain: 0

Beever & Struthers were re-appointed as NSUN's Independent Examiners for the coming year.

6. Special Resolutions

Special Resolution: That the Constitution be updated to lower the quorum for future trustee meetings.

Votes: Yes: 24, No: 0, Abstain: 0

The amendment to the Constitution was approved.

7. Presentation of the Trustees Annual Report and Financial Statements for the year ended 31 March 2024

The Trustees Annual Report and Financial Statements for the year ended 31 March 2024 were made available to members prior to the meeting.

Louise reported on the Annual Report and Financial Statements for the year ended 31 March 2024.

One attendee asked about the coming years forecast and whether there would be an impact on staff numbers. Louise said there shouldn't be any impact on staff numbers, but that the charity is looking to conserve funds and increase unrestricted funds.

Louise stated that the Trustees Annual Report and Financial Statements for the year ended 31 March 2025 will be presented fully at next year's AGM, as they still need to be signed off by the board.

Ruairi added a note that the reason the Annual Reports are out of sync with the AGM's is due to NSUN's move to becoming a CIO, but that this should be resolved by the next AGM, where accounts for 24-25 and 25-26 will be presented.

8. NSUN Update

Ruairi gave a summary of NSUN's activity in 23-24.

Mandy gave a summary of NSUN's activity in 24-25.

Ruairi gave an overview of the Reimagining Safety work and Mental Health and Migrant Justice work in 24-25. Ruairi also gave information on NSUN's work around Voice in 24-25.

Mandy gave an update on NSUN's advocacy and campaigning work in 2025 and how NSUN has worked intersectionally and supported grassroots campaigns influencing and policy.

Ruairi gave an overview of the network meetings carried out in 24-25 and the Capacity Building work that's been done.

Mandy gave an update that the Synergi project has stopped being hosted by NSUN and is now an Independent Unincorporated Organisation. Mandy gave an update on organisations currently hosted by NSUN.

Alisdair congratulated the team for all their great work over this extended period.

9. Thank yous and questions

One attendee shared the positive feedback they receive about NSUN through their work in the mental health space and congratulated and thanked the team for all their work. They also asked about collaboration with other organisations and potential for donations. Ruairi responded that plans for next year include many collaborative opportunities with other organisations and potential for some scoping around building up a donor base.

Alisdair thanked all for attending the meeting.

The meeting closed at 16:30