



**National Survivor  
User Network**

# **ANNUAL GENERAL MEETING 2024**

**BUSINESS MINUTES  
23RD JULY, 14.30**

Resource for London,  
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# Present

**Trustees:** Dr Aimz Rushton (Chair), Shuranjeet Takhar, Andy Payne Worpole (proposed Trustee).

**Staff:** Mandy Crandale (CEO), Debbie Solomon (Synergi Director), Kieran Lewis (Rights & Migration Policy Officer), Ruairi White (Senior Grants and Communities Manager).

**In attendance:** Catherine Stone, Administration Associate (Minutes).

## 1. Welcome

Aimz welcomed all to the meeting and explained the procedure for the meeting.

Prior to the meeting, all members, if they were unable to attend the meeting, were invited to submit a voting form to record their votes on the following resolutions, or to appoint a proxy to vote on their behalf. 17 voting forms had been returned and the votes so cast are included in the total number of votes recorded in the minutes.

## 2. Intro to Mandy

Aimz introduced Mandy Crandale, who was appointed NSUN's CEO in June 2024. Mandy told the meeting she was delighted to be part of NSUN.

## 3. Apologies

Apologies for absence were received from: Trustees Alisdair Cameron, Amy Palmer, Aqsa Suleman, Emily Reynolds, Micha Frazer-Carroll, Rachel Rowan Olive, Tasha Suratwala; NSUN staff Alaina Heath, Amy Wells, Azania McFarlane, Esme Hahlo, Gabs Johnson, Jessica Pons.

## 4. Approval of the minutes of the 2023 AGM

Ordinary resolution: that the minutes of the 2023 meeting be approved.

Votes: 25. Yes: 23, No: 0, Abstain: 2

The minutes of the AGM held on 28 February 2023 were approved as an accurate record of the meeting.

## 5. Trustee update

Aimz told the meeting that Amy Palmer, Emily Reynolds and Shuranjeet Takhar are stepping down from the Board, as of today's date. Aimz thanked them for their work and support throughout their period of office.

Shuranjeet told the meeting that his time as a Trustee of NSUN had been a humbling experience and that the NSUN team is doing excellent work.

## 6. Election of Trustees

Ordinary Resolution: Andy Payne Worpole be appointed as Trustee Director and Treasurer of the NSUN Board

Votes: 24. Yes: 22, No: 0, Abstain: 2

Andy Payne Worpole was appointed Trustee Director on the Board of NSUN.

Aimz thanked Andy for taking on the role of Treasurer. Andy introduced himself and told the meeting he is excited to be part of NSUN.

## 7. Re-appointment of Independent Examiners

Ordinary Resolution: that Beever & Struthers be re-appointed as NSUN's Independent Examiners for the coming year.

Votes: 25. Yes: 24, No: 0, Abstain: 1

Beever & Struthers were re-appointed as NSUN's Independent Examiners for the coming year.

## 8. Special Resolutions

Special Resolution: that the constitution be amended to allow for future AGM's to be held online or in person.

Votes: 24. Yes: 24, No: 0, Abstain: 0

The amendment to the Constitution was approved.

## 9. Presentation of the Trustees Annual Report and Financial Statements for the year ended 31 March 2023

The Trustees Annual Report and Financial Statements for the year ended 31 March 2023 had been made available to members prior to the meeting.

Aimz reported that the Annual Report and Financial Statements for the year ended 31 March 2024 had been approved by the Board at its meeting on 17 July 2024 and would be presented at the next AGM.

Aimz noted that NSUN is in a robust financial position, and whilst it has been a team effort to achieve this, it was important to particularly thank Jen Beardsley and Ruairi White for their work on it.

There were no notes or questions relating to the Annual Report and Financial Statements.

## 10. Thank yous and questions

A member raised concerns that online meetings are not accessible for many and requested that this is considered when planning future events and groups. In response, Aimz stated that the Board and the CEO are reviewing NSUN's strategy around meetings and that accessibility will be considered. NSUN's robust financial situation, and its larger staff team, mean that there is now more scope for in person events.

A member raised the issue of funding sources, noting that NSUN seems to focus on trusts and foundations and suggested consideration be given to moving away from this model. In response Aimz agreed it was good to look at the strategy around funding.

A member notified the meeting of the website Voice <https://e-voice.org.uk/>, a free website builder for charities and voluntary groups. Aimz thanked Wendy for the information and will pass it on to Amy Wells for possible inclusion in NSUN's bulletin.

Aimz thanked Debbie, Ruairi and Kieran for their exciting work empowering people to make change.

Aimz thanked all for attending the meeting.

Aimz thanked Jen Beardsley for all her excellent work as Interim CEO.

Aimz thanked Justin Irwin for his work as Interim CEO.

The meeting closed at 15.30.