



Our statement of intent

4Pi Standards - Principles, Purpose, Presence, Process, Impact when involving people who use mental health services, their family and carers.

Our vision is of 'nothing about us without us'. Meaningful involvement for us means involvement that makes a difference: it should improve services and improve the mental health, wellbeing and recovery of everyone experiencing mental distress.

PRINCIPLES Meaningful and inclusive involvement depends on a commitment to shared principles and values. This includes valuing the contribution of service users and carers equally to those of professionals.

PURPOSE The purpose of involvement should be clear and clearly communicated to everyone involved in the activity as well as the wider organisation.

PRESENCE A diversity of service users and carers should be involved at all levels and all stages of an organisation or project. The people who are involved should reflect the nature and purpose of the involvement. Service users and carers should have the opportunity to be involved separately as they may have different priorities.

PROCESS The process of involvement needs to be carefully planned in terms of issues like recruitment, communications, being offered appropriate support and training and payment, so that service users and carers, including those from marginalised communities, can get involved easily and make the best possible contribution.

IMPACT For involvement to be meaningful, it needs to make a difference to the lives or the experiences of service users and carers.

This means we will be clear about the purpose of involvement, the individuals and groups who will be present and their role in the process. That process and the desired impact of involvement will be explained from beginning to end. When a particular piece of work is complete we will feed-back on what has been achieved to those involved.

By working to the 4PI Framework we will make the best of working together which should improve outcomes for all.



Care to get involved?

To sign up to the 4PI standards please complete details below and return to:
NSUN. Riverside House, 27-29 Vauxhall Grove, Vauxhall, London, SW8 1SY

Organisation: _____

Contact name: _____

Address: _____

Email: _____

Telephone: _____

Please tick all that apply and sign below

- We would like to sign up to the 4PI involvement standards:
- We would like more information and assistance in implementing these standards:
- We would like to join NSUN and receive updates in this area:

Signature _____

Date _____